

Delegento DPA v1.0

Effective date: May 25, 2026

Startup Farmers s. r. o., Lenardova 1152/8, 851 01
Bratislava, Slovakia

Parties

This Data Processing Agreement is between Startup Farmers s. r. o., Lenardova 1152/8, 851 01 Bratislava, Slovakia, as Delegento, and the customer organization that accepts Delegento's Terms or otherwise uses Delegento for its workspace.

How The DPA Is Accepted

The DPA is incorporated into the Delegento Terms of Service. If you finish web setup for an organization or otherwise accept the Terms for an organization, you confirm that you are authorized to bind that organization and accept this DPA on its behalf.

Scope

Delegento processes personal data to provide the Slack app, workspace setup, customer-requested agent work, connected integrations, service security, support, and related services requested by the customer organization or its users.

Roles

For workspace content and connected-tool data that Delegento processes on behalf of a customer organization, the customer is the controller or processor, and Delegento acts as processor or subprocessor as applicable. Delegento may act as controller for account, billing, security, support, and business operations data.

Instructions

Delegento processes customer personal data only to provide the service, follow documented customer instructions, comply with law, protect the service, and perform obligations under the applicable agreement.

Security

Delegento uses technical and organizational measures designed to protect customer personal data, including TLS in transit, restricted production access, encryption and access controls for sensitive data, tenant isolation, operational monitoring, and approval flows for customer-visible changes to connected systems.

Subprocessors

Delegento uses subprocessors to host and secure the service, process model requests, connect customer-authorized integrations, monitor errors, and provide support. The current list is published at <https://delegento.com/subprocessors>. Customers may request notice of material subprocessor changes by emailing support@delegento.com.

Annex III – Current Subprocessors

Vercel Vercel Inc.	PURPOSE Hosts the Delegento web app. LOCATION United States and global infrastructure	DATA Account, setup, and service-operation data. TRANSFER DPA with SCCs and applicable transfer safeguards.
Neon Neon, LLC	PURPOSE Provides managed database hosting. LOCATION United States	DATA Account, workspace, configuration, and integration records. TRANSFER DPA with SCCs and applicable transfer safeguards.
Fly.io Fly.io	PURPOSE Hosts Delegento backend services. LOCATION United States	DATA Service-operation data needed to run Delegento. TRANSFER Fly.io DPA and applicable transfer safeguards.
Render Render Services, Inc.	PURPOSE Hosts Delegento support and operations services. LOCATION United States	DATA Support, diagnostic, and service-operation data. TRANSFER DPA with SCCs and applicable transfer safeguards.
E2B FOUNDRYLABS, INC.	PURPOSE Provides isolated execution environments for requested agent work. LOCATION United States and vendor-operated infrastructure	DATA Customer-provided work content needed to complete requested tasks. TRANSFER Vendor privacy and terms, plus contractual transfer safeguards where applicable.
Temporal Cloud Temporal Technologies Inc.	PURPOSE Coordinates task and schedule execution. LOCATION Temporal-managed cloud infrastructure	DATA Workflow metadata needed to operate tasks and schedules. TRANSFER DPA with SCCs and applicable transfer safeguards.

<p>Amazon Web Services Amazon Web Services, Inc. and affiliates</p>	<p>PURPOSE Provides AI inference and related cloud services.</p> <p>LOCATION United States</p>	<p>DATA User instructions and relevant workspace content needed for requested agent work.</p> <p>TRANSFER AWS DPA, SCCs, and applicable AWS transfer safeguards.</p>
<p>Google Gemini Google LLC and affiliates</p>	<p>PURPOSE Provides AI inference for selected Delegento processing.</p> <p>LOCATION Google-managed infrastructure</p>	<p>DATA User instructions and relevant workspace content when Google models are used.</p> <p>TRANSFER Google Cloud Data Processing Addendum and SCCs where applicable.</p>
<p>Pipedream Pipedream, Inc.</p>	<p>PURPOSE Connects customer-authorized third-party services.</p> <p>LOCATION United States</p>	<p>DATA Customer-authorized connection metadata and integration requests.</p> <p>TRANSFER Pipedream Data Protection Addendum with SCCs.</p>
<p>Sentry Functional Software, Inc. d/b/a Sentry</p>	<p>PURPOSE Error monitoring, alerting, and incident diagnostics.</p> <p>LOCATION United States</p>	<p>DATA Error reports and redacted diagnostic data.</p> <p>TRANSFER Sentry DPA and applicable transfer safeguards.</p>

International Transfers

Delegento is operated by a Slovak company and may process data in the EEA, the United States, and other countries where Delegento or its subprocessors operate. For restricted transfers, Delegento relies on Standard Contractual Clauses, adequacy decisions, the EU-US Data Privacy Framework where applicable, and other valid transfer safeguards.

Data Subject Requests

Delegento assists customers with reasonable requests to access, correct, export, restrict, or delete personal data when the customer cannot fulfill the request using available product controls. Requests can be sent to support@delegento.com.

Return And Deletion

On uninstall, termination, or verified deletion request, Delegento deletes or returns customer personal data according to the Privacy Policy, the DPA, and applicable law, subject to backup, security, legal, and abuse-prevention retention needs.